

## Customer Service Resources

The 66 Express Lanes Outside the Beltway employs a fully-staffed and trained customer service team ready to assist drivers with concerns, payments, and questions including:

- Which Toll Class does my vehicle fit into?
- Do I qualify for an HOV discount?
- How can I pay my toll?
- How can I appeal my toll?
- Why was my SUV charged as though it were a commercial vehicle?

Customers can reach 66 Express Lanes Customer Service at:

Phone	1-833-643-2867 Monday - Thursday, 8 a.m. - 6 p.m.; Friday, 8 a.m. - 2 p.m.
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Email	I66CustomerService@I66EMP.com
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Contact Form	<a href="http://www.Ride66Express.com/about-us/contact">www.Ride66Express.com/about-us/contact</a>
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Visit	7450 Century Park Dr., Manassas VA 20109 (near the Balls Ford Rd. Park-and-Ride lot)
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For E-ZPass or E-ZPass Flex questions or payments, customers should contact E-ZPass by:

Phone	1-877-762-7824 Monday - Friday, 7 a.m. - 7 p.m.
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Email	CustomerService@EZPassVA.com
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